



Atlas

## Warranty

ATLAS STYLES MANUFACTURED WITH ANTRON LEGACY® NYLON AND  
ELEMENT® CUSHION BAC SYSTEM

**WEAR WARRANTY** Atlas Carpet Mills warrants that carpets manufactured with Antron Legacy® nylon and Element® Cushion Bac, an attached polyurethane cushion back, will not lose more than 10% of their face fibers within ten years if the carpet is installed by the direct glue-down method only according to the installation guidelines shown below. This warranty does not cover tears, burns, pulls, cuts, or damage caused by the use of improper cleaning agents or methods. This warranty does not cover carpet installed on stairs. Atlas Carpet Mills liability shall be limited to the repair, to be done at Atlas' discretion with Atlas technical personnel, or if Atlas determines necessary, to the replacement of any area in which the surface pile is worn more than 10%.

**DELAMINATION WARRANTY** Atlas Carpet Mills warrants that carpets manufactured with Antron Legacy® nylon and Element® Cushion Bac, an attached polyurethane cushion back, will not delaminate within ten years if the carpet is installed by the direct glue-down method only according to the installation guidelines shown below. Atlas Carpet Mills liability shall be limited to the repair, to be done at Atlas' discretion with Atlas technical personnel, or if Atlas determines necessary, to the replacement of any area in which the backing is delaminated. Transition strips must be used where carpet abuts hard surfaces. Moving of heavy objects such as furniture or fixtures, other than by wheeled carts or dollies, voids this delamination or edge ravel warranty.

**EDGE RAVEL WARRANTY** Atlas Carpet Mills warrants that carpets manufactured with Antron Legacy® nylon and Element® Cushion Bac, an attached polyurethane cushion back, will not edge ravel within ten years if the carpet is installed by the direct glue-down method only according to the installation guidelines shown below. Atlas requires that the installation and seam sealing practices outlined below be followed. Atlas Carpet Mills liability shall be limited to the repair, to be done at Atlas' discretion with Atlas technical personnel, or if Atlas determines necessary, to the replacement of any area in which there is edge ravel. Atlas Carpet Mills, Inc. is not responsible for edge ravel where seam sealer is not properly applied. Moving of heavy objects such as furniture or fixtures, other than by wheeled carts or dollies, voids this delamination or edge ravel warranty.

**STATIC WARRANTY** Atlas Carpet Mills warrants that carpets manufactured with Antron Legacy® nylon and Element® Cushion Bac, an attached polyurethane cushion back will not generate static shock within ten years if the carpet is installed by the direct glue-down method only according to the installation guidelines shown below. This carpet will not generate static shock exceeding 3.5 kilovolts at a relative humidity of 20% or more in a room temperature of 70° F (Test AATCC 134). This level of static is sufficient to permit safe use with electronic office equipment such as personal computers. Atlas does not recommend, and this guarantee does not apply to, carpets for mainframe computer rooms. Atlas warrants that when properly installed and maintained, Antron® Legacy nylon carpets will not cause electronic equipment to malfunction because of induced static charges. Should a problem be caused by static related to carpet performance or the above stated level of carpet performance is not met, Atlas Carpet Mills liability shall be limited to the actual replacement of any area in which there is static shock.

**INSTALLATION GUIDELINES** The warranties shown above are dependent upon proper installation guidelines, which include the following: The carpet should be conditioned approximately 24 hours prior to installation. The floor must be properly prepped. For direct glue-down installations, the adhesive should be trowel to a maximum depth using a v-notched type trowel with minimum 1/8" x 1/8" x 1/16" spacing. All cut edges must be sealed by applying a 1/8" bead of seam sealing adhesive containing a UV enhancer at the base of the yarns to prevent tuft rows from loosening. The carpet must be rolled after installation with a 75-pound roller. Transition strips must be used where carpet abuts hard surfaces. Guidelines for patterned carpet and detailed installation instructions are available upon request.

**MAINTENANCE** Proper maintenance will preserve the beauty and color of the original carpet. The warranty is not effective if the carpet is not maintained properly or if improper cleaning methods or chemicals are used. Atlas suggests preventive steps such as walk-off mats, grates, and removable elevator carpets. The single most important part of any carpet maintenance program is vacuuming, which should be done daily for moderate and heavily trafficked areas. Spills are inevitable, and quick removal using clean warm water or general purpose spotting detergent will remove many spills. Carpet should be professionally cleaned when soil is barely noticeable to eliminate soil bonding and to restore vacuuming efficiency. Over wetting the carpet, use of harsh cleaning processes and improper chemicals can cause permanent damage to the carpet.

**EXCLUSIONS** This warranty does not cover improperly installed carpet, disfigurement or damage caused by abnormal consumer use, nor does it cover damage that does not arise out of a defect in the carpet. Shading, pile crush, dye lot differences or soiling are not manufacturing defects and are not covered by this warranty. Atlas Carpet Mills, Inc. shall not be liable to pay or reimburse for any costs, expenses or liability associated with furniture removal, equipment removal and installation, loss of productivity, disruption of business, or other incidental expenses.

**GENERAL WARRANTY CONDITIONS** Chair pads are highly recommended over seams to protect seams and deter accelerated wear in areas where caster chairs are used. This warranty does not extend to any other damages, direct, indirect, incidental or consequential, which may be claimed as a result of the necessity for carpet replacement. Except as set forth herein, Atlas makes no other warranties or fitness for a particular purpose of any other express or implied warranty. All warranties stated herein are subject to the following pro-ration schedule; seventy percent in year six, sixty percent in year seven, fifty percent in year eight, forty percent in year nine and thirty percent in year ten.

\*Antron Legacy® is a registered trademark of Invista

\*Element® Cushion Bac is a registered trademark of Atlas Carpet Mills

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Find an Atlas Sales Associate at (800) 367-8188, or [info@atlascarpetmills.com](mailto:info@atlascarpetmills.com). Request a sample or place an order at (800) 367-8188

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